

ADNA Cancellation policy.



Membership

1. ADNA reserves the right to refuse / cancel membership.
2. If ADNA refuses a new or renewing membership, the applicant will be offered a full refund.
3. ADNA members who cancel their membership within 14 days of renewing will be offered a refund less a 50% service fee.
4. Cancellations of membership after 14 days will not be eligible for a refund.
5. Cancellations of membership must be received in writing by email or fax by the stated deadline.

Event Refund / Cancellation

1. Cancellations over 14 days will incur a 25% service fee.
2. Cancellations 7 – 14 day will incur a 50% service fee.
3. Cancellations under 7 days will not be eligible for a refund.
4. Cancellations of event attendance must be received in writing by email or fax by the stated deadline.
5. All refund requests must be made by the attendee or credit card holder.
6. Refunds will not be available to registrants who choose not to attend the event on the day.
7. Refunds will be credited back by the original method of payment to the same credit card or bank account.

Event refund/cancellation by a ADNA

1. ADNA reserves the right to cancel an event due to low registrations.
2. In the event of ADNA cancelling an event, all registrants will be offered a full refund.
3. In the event of ADNA cancelling an event, all sponsors will be offered a full refund.
4. Should ADNA postpone an event due to poor registrations, ADNA reserves the right to offer a full refund, or transfer registration to the same event at a new future date.

Event refund/cancellation by a Sponsor

1. Cancellations over 14 days will incur a 25% service fee.
2. Cancellations 7 – 14 day will incur a 50% service fee.
3. Cancellations under 7 days will not be eligible for a refund.
4. Cancellations of event attendance must be received in writing by email or fax by the stated deadline.
5. All refund requests must be made by the nominated attending state representative or national manager.
6. Refunds will not be available to sponsors who choose not to attend the event on the day.
7. Refunds will be credited back by the original method of payment to the same credit card or bank account.